

Police FAQs

Q. Does the Police Department provide service to individuals who lock their keys in their car?

A. Due to liability issues the Police Department do not use tools to open locked vehicle doors. In a dangerous situation, such as an animal or child locked in a car, police will respond and break a window if necessary.

Q. Should I call the Police Station if I lose electricity?

A. No. You should contact your electrical service provider, either Pascoag Utility District at 568-6222 or National Grid at 800-465-1212. Routine calls to the Police Station jeopardize emergency responses.

Q. Does Animal Control deal with wildlife or just domestic animals?

A. Calls for domestic animal issues should go directly to Animal Control at 568-9480. Wildlife issues are handled primarily by the Department of Environmental Management at 222-3070. Messages left at Animal Control are answered early the following morning seven days a week. Emergency situations can be called to the Police Station at 568-6255.

Q. Where can I pay a traffic citation?

A. The court clerk keeps normal business hours from 8 to 12 and 1-4 Monday thru Friday. Payments can be dropped off in the lock box in the police station lobby 24 hours a day, 7 days a week. Dispatchers cannot make change or give receipts.